



Joint Base Lewis-McChord

Posted by Catherine Caruso I?I July 29 at 12:09pm - Edited

Taking part in tonight's online town hall? Please note, the event page wall will be closed to new posts until the live event is scheduled to start.

If you have questions or feedback but won't be taking part in the live event, you can also contact all JBLM service providers - including the installation commander's office - via ICE: http://ice.disa.mil

/index.cfm?fa=service_provider_list&site_id=957&dep=*DoD



ICE :: Service Provider List

ICE DISA MIL

Like Comment Share 08



Joint Base Lewis-McChord shared their post.

Posted by Catherine Caruso 171 - July 29 at 5:29pm - Edited

The Joint Base Lewis-McChord online Community Town Hall starts in 30 minutes. At 6 p.m., we'll open the wall on this event page to your questions and feedback. While you're waiting, please take a moment to review our comment police - http://www.facebook.com/JBLewisMcChord/notes#/notes/joint-base-lewis-mcchord/posting-guidelines/294975491658.

Our goal is to maintain an open community forum - but obscene or abusive language, political posts, personal attacks, and other disruptive behavior will not be permitted.



Joint Base Lewis-McChord

Posting Guidelines

Thanks for visiting the official Facebook page of Joint Base Lewis-McChord. This site is registered with the U.S. Dept. of Defense (DoD), Dept. of the Army and Dept. of the Air Force as an external official presence (EOP) of Joint Base Lewis-McChord (JBLM). The JBLM Facebook page is maintained by the Joint Base Lewis-M... Continue Reading

Like Comment Share 10 5

Joint Base Lewis-McChord

Posted by Catherine Caruso (71 - July 29 at 5:49pm

Welcome to our online JBLM Community Town Hall. We'll be getting started in just a few minutes, with members of the Joint Base Lewis-McChord leadership team, service providers, and representatives from I Corps and 62nd Airlift Wing standing by & ready to answer your questions.

How the online town hall works - at 6 p.m., we'll open this page so you can post your questions (you might need to refresh your page, first), and members of the JBLM Command Team, I Corps & 62nd Airlift Wing representatives, and JBLM directorate staff will answer in the comments beneath your posts.

To keep things running smoothly, we ask that you post new questions as a new post to the wall and not as a comment beneath other posts. Also, please don't "bump" questions to the top of the thread (it's not needed, and actually makes your initial question harder for us to find on the the timeline)!

We'll provide a response to every question posted between 6 and 7:30 p.m. (if our initial answer is "we'll need time to research that," we'll provide a more detailed response within 3 business days.

Once all questions have been answered, we'll archive all Q&As and provide a link to a PDF document containing all the questions and answers, which will be posted here on the event page and on our regular Facebook timeline.



The JBLM online Community Town Hall is starting *now* and open for your questions! (If you have trouble posting to this timeline, please refresh your browser).

Like Comment Share 101



Alex Kincaid In regards to reservists being authorized to bring spouses on Space 'A' flights I have received the following info from the AFSA. Currently we cannot do this but since the DOD has been authorized to implement is this going to happen? And if so when.



July 30 at 9:53am Like



Joint Base Lewis-McChord Hi Alex - If the decision is made to expand the Space A program to additional categories of passengers, that info will come from United States Air Force or Air Mobility Command (Official) - the decision would have to be made at a higher level before we could address any issues related to possible implementation at the Joint Base Lewis-McChord Passenger Terminal.

Just now Like



Bethany Hiser Lmp

July 29 at 6:24pm

Regarding the IHG and Starbucks programs for those transitioning; Do family members get the same programs advantages? And either way where can we find a schedule for such programs?

Like Comment Share





COL Chuck Hodges Bethany, Starbucks recently announced a program for military family members. That program is different from the programs we are running that are specifically for service members. However, we do run a spouse employment program through Armed Forces Community Service in Building 2186 off Liggett.

July 29 at 6:29pm - Like



Bethany Hiser Lmp Col Hodges, is that for Reservists as well as Active Service Members sir?

July 29 at 6:31pm - Like



COL Chuck Hodges Yes.

July 29 at 6:33pm - Like 101



Bethany Hiser Lmp Thank you very much sir. My spouse will be overjoyed.

July 29 at 6:34pm - Like : 10 1



Jeany Esmeralda Castro

July 29 at 7:18pm

I would like to know about the health events on post. How do I go about having a table at a social event?

Like Comment Share





JBLM Army Community Service the base conducts one health related event each year called the Care Fair, it is in February. If you're interested pls contact the MWR Special Events office at 987-5776 for information.

July 29 at 7:28pm · Like 101



Jeany Esmeralda Castro Thank you so much @



July 29 st 7:29pm Like



July 29 at 6:41pm

Can you shed some like on what the plans are for the Ft. Lewis Mini Mall? Some are saying that only some of the stores inside are going to be placed in a strip mall type building. Which stores are going and which will be dissolved? Thanks for the clarification.

Like Comment Share



JBLM Public Works Thanks for the question and your interest in improving JBLM. The future plans for the mini mall located on Lewis Main have not been finalized by AAFES. Decisions are not expected before 2016 or 2017.

July 29 at 6:47pm Like 11



Dawn Workman I'm guessing AAFES flips this bill July 29 at 7:21pm Like

JBLM Public Works Yes.

July 29 at 7:23pm Like



Dawn Workman

July 29 at 7:23pm

Are they closing our commissarys? It has been the talk of the town about it fitting into the budget for state side. Any word?

Like Comment Share



Sara Janidlo, Dawn Workman and Terri Howard Perdue like this.



Col Anthony Davit There were discussion of the Commisaries closing when Congress was debating the budget, but no final determination has

July 29 at 7:32pm Like 62



Dawn Workman Ty

July 29 at 7:32pm Like



Joshua Bahr

July 29 at 6:26pm

Was there ever a resolution to the JBLM fires that happened last year.

Like Comment Share



Diana Stokes Following this

July 29 at 6:27pm - Like



JBLM DES Crime Prevention Yes. The case was referred to appropriate legal authorities.

July 29 at 8:32pm - Like



Tony Barattini Was any determination made in the case(s) regarding who or what was responsible for the fires?

July 28 at 6:34pm - Like - 61



Joshua Bahr What was all the final outcomes of the fires? Were they all arson? Were they accidental? Are there actual charges pending for the arson if there was?

July 29 at 6:35pm · Like



Joshua Bahr It seems to me that people don't like answering questions that community members actually have. Those fires affected the entire base and we all have the right to know as much information as possible from what happened to who you believe actually did the crimes.

July 29 at 6:57pm - Like



JBLM DES Crime Prevention The individuals involved no longer live on the installation. The case has been referred to Pierce County authorities.

July 29 at 7:03pm - Like - 62



Tony Barattini Thank you.

July 29 at 7:03pm - Like



Jessica Grubb

July 29 at 6:20pm - Graham, WA

Why is the new mounts road gate only open in the mornings? Can it be opened in the afternoons when people are trying to get home and avoid the mess that is i-5? Hours are 0500-0800, can't 1500-1800 be added to allow people to exit base to the Lacey area without getting on the freeway?

Like · Comment · Share





JBLM DES Crime Prevention The Mounts Road Gate is currently open from 1500-1800 Monday through Friday for outbound traffic.

July 29 at 8:28pm - Like



Janet Willin Foster It would be nice if it was open an hour longer in the morning.

July 29 at 7:11pm - Like - 101



Jessica Grubb Can this be open for entering and exiting in the afternoon? Some people live on JBLM but work in Lacey, commuting home to base could be cut way down on time frame if they could get on post at mounts road in the afternoon.

July 29 at 7:33pm - Like 101



×

July 29 at 7:10pm

Are there any plans in the works to improve the Whispering Firs Clubhouse and/or golf course? Eagles Pride is in phenomenal shape this year but it feels like Whispering Firs is falling behind both in the maintenance of the course and the caliber of Clubhouse. Thank you in advance.

Like Comment Share





JBLM Family and MWR We have several projects that are being designed right now that will be built in FY15, including an outdoor events area adjacent to the club house and additional paved cart paths. Other projects are also being planned as well.

July 29 at 7:33pm - Edited - Like - 61



Jared Stewart Great! Thanks for the answer! Looking forward to the improvements!

July 29 at 7:35pm Like



Kylie Costa

July 29 at 7:20pm - American Lake Garden Tract, WA

Thank you in advance as this topic has been brought up twice.

What was not addressed about the gate access on McChord is the fact that the Ft Lewis side has most of there gate available at decent times of the day all throughout the day. I know we are smaller over here but the fact that the main gate is the only one open 24/7 is unexceptable.

I work and live on McChord. But if there is an emergency and I need to get my kids to the hospital (when the housing gate is closed) I am driving 20 minutes in the wrong direction.

We need to reevaluate the need for different hours and possibly another open gate that is 24/7 or close to it.

Like Comment Share

Katie Tolentino, April Huff, Silke Price and 4 others like this.



Kylie Costa Maybe reevaluate the need/hours on Ft Lewis's gates to help open hours on McChord side and save money at the same time! July 29 at 7:26pm Like 02



Shaun Michelle Cunningham I believe not enough people complain about it. There can be a solution that is fair but it won't be talked about. Even a few extra hours or maybe resurvey and let people know so we can

July 29 at 7:26pm Like 02



Kylie Costa This is the first base we have lived on/ been stationed at where the housing gate was not 24/7!

July 29 at 7:30pm - Like 1 1



Joint Base Lewis-McChord Hi Kylie - As stated in other threads, JBLM is not currently resourced to add staff at the gates. That means every extension of gate hours at one location must be offset by reduced hours / manning at another, or by requesting additional support from the military police units that already help augment assigned staff. Currently, there is one "24/7" gate at both McChord Field (McChord Main Gate) and Lewis North (41st Division Gate). Lewis Main has three 24-7 gates: Liberty Gate, Madigan Gate, and East Gate - this is due to increased overnight traffic counts resulting from travel to/from the hospital (Madigan Gate) and also traffic traveling to/from areas east of the base (via East Gate Rd.)

Just now Like



Joint Base Lewis-McChord

Posted by Catherine Caruso IVI - July 29 at 6:11pm

Thanks for the great questions everyone - keep them coming! As we said before, please be patient (sometimes we have to do a little research to get you the best possible answer). We'll answer all questions that are posted to this timeline before 7:30 p.m. (provided they comply with our comment guidelines, etc.) before we leave tonight, or we'll post a comment to let you know if we need more time to reply.



Joint Base Lewis-McChord

Posted by Catherine Caruso IPI - July 29 at 6:23pm

Just a reminder: We also have Army & Air Force reps from I Corps and 62nd Airlift Wing here tonight to answer servicemember/service-specific questions.



Andrew Irresistible Harris

July 29 at 6:33pm

I don't have a concern with installation issues at this time but I would just like to take a moment and say thank you for this forum and opportunity to obtain answers to any issues I may have had. It is delightful to see our army which often seems to be encumbered with legacy systems taking a step in the right direction, UTMOST.

Unlike Comment Share

△ Joint Base Lewis-McChord, Vera Saldana, Stephanie Jandres and 2 others



Col Anthony Davit Thanks for the note Andrew! We are trying to allow all the servicembers the forum to ask questions on the DoD's premiere Joint Base.

July 29 at 6:40pm - Like - 13



Thank you for taking the time to have this event! One of the features on post I was most excited about was that there was a dog park on post that we could bring our dog to due to how small our yard was, especially on days where we didn't have time to run out to one of the larger ones off post. However, from the very first time going, I was disappointed. The park was not maintained, rocky, there was trash along the I-5 fence that my dog would get into and the biggest issue ... See More

Like Comment Share

Alyssa Ptak, Judy Kalley and 2 others like this.



JBLM Family and MWR It is an MWR responsibility, we currently have staff going over twice a week to maintain the park. We would be more than happy If you'd like to volunteer to help clean it up. Please call the Installation Volunteer Coordinator at 987-2324 so she can set you up in the program and put you in touch with the manager responsible for maintaining it. Thank you!

July 29 at 6:32pm Edited Like 11



Robin Kitchen Thank you for the response, but I must have been going on the days right before it gets cleaned up because it is always, for lack of a better word, disgusting. I will admit that it's been about 2 months since I went, but when did the bi-weekly clean up start? What days is it done? I know I'm not the only one that feels this way because when I talk to people there or people over at the Fort Steilacoom dog park that also live on post, the general consensus is that it is a last resort to take our animals there.

July 29 at 6:36pm - Edited - Like - 62



Lisa Dente Robin, go to exit 111, turn right, turn right at Mexican restaurant, turn into dump (second drive on right) great well maintained dog park, one for small dogs another for large dogs, we drive down there several times a week, well worth the trip, almost no poo littering the grounds.

July 29 at 6:41pm : Like 2



Robin Kitchen We go to the one at Stielacoom off exit 125 as I've found it a shorter drive, which is gorgeous, acres, very clean, has water fountains for the dogs and a lovely volunteer staff. But with my schedule and my husband's (and lovely I5 traffic) it's hard to get there during the week! If the one in post was cleaner I can drive up there, no traffic, in 5 min each night... But my pup ended up with worms after a trip there so I don't feel confident bringing him back at this point.

July 29 at 6:48pm Like 101



Lisa Dente That and the serious flea problem there too

July 29 at 6:47pm Like



Robin Kitchen Exactly! Worms are dropped in the waste, fleas bite and dog is infected. My vet said she's seen more dogs with worms that visit the on post park than any other dog park in the area. (**)

July 29 at 6:49pm - Like 101



JBLM Family and MWR The dog park trash is removed on Tuesdays and Fridays, the dog waste bags are restocked at the same time. Each container is stocked with 400 bags twice a week. We will relook at the issues with the dog park to see how we can make it better for everyone. Thank you for bringing it to our attention.

July 29 at 6:58pm - Like - 1 1



Robin Kitchen When you say trash, do you mean the garbage cans? Or do you mean someone walking through, picking up old waste and actual garbage?

July 29 at 7:01pm - Like 101



JBLM Family and MWR Yes, we are referring to the garbage cans.

July 29 et 7:08pm - Like



Robin Kitchen Okay, that would be the issue then. Emptying trash cans is great an all, but not the real issue. The real issue health wise for the animals is the animal waste that is left sitting there.

July 29 at 7:11pm - Like - 62



Lisa Dente Maybe the on post Vet should get involved as the health and well being of our dogs using that park? It really is a safety issue for our fuzzy family members

July 29 at 7:13pm - Like 1/2



Crystal Sivert If the doggie poop bags are re stocked fri why when we're go every Sunday there are none and the trash cans still smell horrid The one park is mostly gravel and our lab has injured her paws almost every time we have been there so we use the other enclosure but the grass is just overgrown and like most people said the animal waste is horrible enough my dog needs a bath after we leave .

July 29 st 7:33pm - Like - 101



Robin Kitchen Exactly! It will be interesting to see what happens when I call the MWR this time - Last time I was told it was Pet Brigade, so now at least I have an official answer on who is responsible. Emptying a trash can is NOT the only thing involved in maintaining a dog park.

July 29 at 7:35pm - Like 62



Crystal Sivert I understand people don't pick up after their dogs and have seen it happen multiple times owner let's dog go sits in car on phone smoking comes back grabs dog and leaves I'm like this is not a public restroom really !?! I have a lab who loves to roll in the dirt so we all know the outcome to that hahahaha the park would be so much nicer of they had someone check it at least once a day and some grass would be nice

July 29 at 7:39pm - Like - 101



Robin Kitchen I do wish people would pick up after their animals better, but I know it's not something that can be controlled. What can be controlled is cleaning up and sanitizing the park. Volunteers should be walking through and doing so on a regular basis because otherwise it becomes unsanitary!

July 29 at 7:43pm Like 102



Joint Base Lewis-McChord Robin - Responsibility for park management recently changed over from the Pet Brigade (which was sponsoring the park) to JBLM MWR. If you were contacting the offices during the transition period, that might have contributed to the confusion.

July 29 at 8:12pm - Like : 133



Robin Kitchen That may have been it. I'll touch base with them to find out why it's just trash being emptied, and not full maintenance to ensure the health of our furry family members. Hopefully they take the feedback and implement a more robust program.

July 29 at 8:16pm - Like 102



Liv Guardia is there any chance that people are stealing the doggie bags? Are the dispensers looked??

July 29 at 9:49pm - Like



Crystal Sivert The box is always empty the last 4 months so unless they are un rolling 400 bags every friday lol

July 29 at 9:52pm - Like - 101



July 29 at 7:28pm

I'm typing on my smart phone, and I just realized: apparenty, in order to post a new comment on this wall, it is an unstated requirement that you first click "join" the event; only then does the "post comment" option appear.

Like Comment Share



Joint Base Lewis-McChord Hi Max - Thanks for the feedback - Next time we do an online town hall, we'll bring a few mobile devices to the rehearsal to see what kind of results we get. Unfortunately, there are several different "versions" of the Facebook mobile app. Through trial and error, we've found some work better than others in certain situations.

July 29 at 7:36pm - Like 101



Thank you for taking the time to host this event. I understand that the pools are extremely under staffed this year, but is there a way we can designate a lap swim time for an hour or half hour in which the outdoor pool on McChord is already open? Or even just put two extra lanes in for an hour? Thank you!

Like - Comment - Share

Tricia Tuell Knack, Janet Maddox, Melinda Murton and 3 others like this.



Leslie Moeller Long Here at McGuire, they do family swim for 45 minutes and adult swim 15 minutes. This gives the kids a break and they can rest and the adults can have time to swim too all day. However, if the pool is not busy then it is everyone swim. (2)

July 29 at 7:18pm - Like



Emily Lund Hey Leslie, hope you guys are well! They also do that here, unfortunately when I've tried to swim during break outside the lap lane (since it's full), people (other adults) don't seem to recognize that I'm swimming laps and simply stand in the way. I hope the leadership agrees that splitting the pool for one of the 7 hours it's already open is fair and cost free:)

July 29 at 7:28 pm - Like 1/3



JBLM Family and MWR Thank you for your question. Currently only one lap lane is available during recreational swim, from noon to 7 p.m. We will look at if additional lanes are needed, but there have not been a lot of requests for them to be added.

July 29 st 7:28pm - Like - 1 1



Emily Lund Thank you!

July 29 at 7:29pm Like



Leslie Moeller Long That stinks!!! Sony for that!!! Move here to McGuire and you can now have a whole pool to yourself for lap swim...and you can swim more than one week a year!!! LOL!!! United Communities (base housing) is AWESOME!!!

July 29 at 7:30pm - Like - 101



Emily Lund I wish!!!!! Still don't know where we're going so I suppose it's a possibility... (9)

July 29 at 7:33pm - Like - 61



Erin Greer I've had similar issues with the one and only lap lane at the McChord pool being full the majority of the times I've tried to swim. I love the idea of a designated lap swim hour!

July 29 at 10:39pm Like 101



Michelle Fox Quense wait ...did somebody say McGuire?!!!!!

July 30 at 3:29am - Like



I have a question for those of us that are dual service. I am a DA civilian, and an AF Reservist at McChord. Why do we have to do the same training twice (i.e Info assurance) when they are the same websites, only one says Department of the Army, and one Department of the Air Force. This is a joint base after all, and I have to spend hours on my civilian side to do what I already did for the AF or Army. Just seems like a waste of time and tax dollars. I do understand that some training does not cross over, but most do.

Like Comment Share

Chip Townsend, Wendy Alfredson and 2 others like this.



Tony Barattini It actually has to do with with your split civilian/military status and having two different CACs with different DoD ID numbers. We have DAF civilians who are also USAF Reservists go through the same

July 29 at 7:17pm - Edited - Like



Allen Elizey Ok, but I can log in with either CAC and take the courses. I am not sure how that would be the issue. I tried to use my AF certificate and the person I gave it to handed it back to me and said sorry it does not say Army on it.

July 29 at 7:19pm - Like



Allen Elizey Info assurance, is the same website, along with many other ones, you just access them from different portals, yet exact same training. Just does not seem right to me when we are all DOD employees.

July 29 at 7:20pm - Like



Joint Base Lewis-McChord Allen, we've checked with the Network Enterprise Center (NEC), and it is all DOD Awareness Training. That said, the training is the same and it works for both Army and Air Force. Thanks for raising this as an issue. The NEC is going to look into this topic and how it can be resolved for you and others in the same position.

July 29 at 7:39pm - Like - 104



Allen Elizey That is great, thank you. July 29 at 7:39pm - Like - 62



Dave Barnett We go through the same thing at DLA here on Ft. Carson. All one big family but left hand does not care what right hand is

July 30 at 5:20am - Like



Stephanie Jandres

July 29 at 7:20pm - Hillside, WA

Is there a way that we could do as a whole community neighborhood yard sales? At last duty station each neighborhood had a weekend twice a year for yard sales.

Like Comment Share





JBLM Public Works Great question! Lewis McChord Communities has done yard sales (Junk in the Trunk) in a central location where all of the installation residents and visitors could access the event. In the past these events had not had a tremendous amount of support. I encourage you to contact the Outreach Dept at Lewis McChord Communities through your community office to submit your suggestion.

July 29 at 7:29pm - Like



Josh Costa JBLM Public Works thats because people can't and/or don't want to pack all their goods up to move them to an alternate location.

July 29 at 8:03pm - Like - 1/2 3



Sara Janidlo

July 29 at 7:17pm

Are there any plans for adding a dental facility on post for dependents?

Like Comment Share



Lisa Dente, Dawn Workman and Anthony Nyser like this.

Joint Base Lewis-McChord Sara, unfortunately, there are no medical representatives here this evening who can answer your question. Recommend you contact the Madigan Army Medical Center public affairs office at 253-968-1902 with your question during normal business hours. Thank you.

July 29 at 7:28pm - Like



Sara Janidlo Thank you

July 29 at 7:29pm - Like



Madigan Army Medical Center Sara, we will route your question to our DENTAC leadership and will have an answer for you tomorrow. Thank you!

July 29 at 7:37pm - Like - 1/2



Lisa Dente Following

July 29 at 8:18pm - Like



Madigan Army Medical Center Sara, per or DENTAC Commander: Unfortunately, there are no current or future plans for any dependent dental clinics on post. Family members are not defined beneficiaries for dental care per public law; only for medical care. Instead, Congress enacted and makes provision for dental care for eligible beneficiaries through the Family Dental Insurance Program. Brochures are available in our clinics, and you can click the link to go to our website http://1.usa.gov/1u0r1RG. — If you have further questions about dental care, please do not hesitate to contact us. Thank you!

July 30 at 9:31am Like



Lisa Dente

July 29 at 6:05pm · Olympia, WA

Is JBLM going to black list USA Discounters due to recent news reports of their treatment of service members?

Like Comment Share





JBLM DES Crime Prevention Currently, the Armed Forces Disciplinary Control Board (AFDCB) is not considering this establishment for designation as off-limits. If we get repeated reports of problems, it will be looked at by the AFDCB.

July 29 at 6:07pm - Like



Lisa Dente So the reports of this company being the largest non governmental agency attaching military pay is not a concern for this base? What constitutes a reason for a black list?

July 29 at 6:09pm - Like



Tony Barattini http://www.washingtonpost.com/.../4def7fco-0do4-11e4b8e5...

July 29 at 6:10pm - Like



JBLM DES Crime Prevention The AFDCB can only focus on businesses affecting service members in the local area. The reports of USA Discounters have concentrated primarily in Virginia. Should the board receive reports on local branches, the board will discuss placement on the off-limits list.

July 29 at 6:13pm - Like



Lisa Dente I'm afraid you read the article incorrectly, they have, in small print, a clause stating they will take you to court in VA regardless of what state the transaction occurred, and if a SM from Lewis is sued, the case is held in VA and it is up to the SM to appear in court in VA which most can not do.

July 29 at 6:15pm - Like



JBLM DES Crime Prevention At this point, the AFDCB has received no reports of any service member in the local area being targeted by this company.

July 29 at 8:37pm Like : 1111



Christoper Wish USA Discounters is scandalous, the AFDCB will not care until someone locally makes them care, have you seen the list of off limit establishment? It's useless. Until we have a better financial awareness program the ominous is on the soldier to be smarter with their money.

July 30 at 9:54am - Like



Austin Carrigg

July 29 at 7:31pm · Fort Lewis, WA

What is the next step for ICE complaints that have not been resolved?

Like Comment Share



Col Anthony Davit Austin, If you have not recieved a response to an ICE complaint, please resubmit it. Make sure you include your name and contact info.

July 29 at 7:38pm - Like - 1 1



Austin Carrigg Col Anthony Davit, we have and we have been notified it was received. However the box you check for follow up was checked and no one can answer as to why we have not heard a response. It has been 2 months since the 1st ICE complaint was submitted. That is why we asked if there was somewhere else to go.

July 29 at 7:39pm - Like - 1/21



Liv Guardia Did you bring it to management's attention? That might be a good place to start...

July 29 at 9:40pm - Like



Austin Carrigg Yes, they know.

July 29 at 10:11pm - Like



Joint Base Lewis-McChord Austin - The ICE system tracks all comments submitted, and time required to respond. That's one reason we encourage everyone to use the system. The other is, our installation leadership receives a weekly report containing all ICE comments submitted, and their status (and higher levels of leadership are able to monitor comments for common issues at multiple installations).

We would need more info to research your specific submission, but one issue we see is customers who check the box for "response requested," but send the comment card without accompanying contact information (or without correct contact info) - this forces the service provider to close the card without providing the requested response.

If you would like to resubmit your card directly to the JBLM Commander's Office, you can use this link: http://ice.disa.mil/index.cfm?fa=card& s=957&sp=121425.... If you don't receive a response, for any reason, message us via this Facebook page or send an email to jblm.pac@us.army.mil and we'll put you in touch with the ICE program manager for further assistance.

July 30 at 12:14pm · Like



As a breast feeding mother I would like to know if it would be possible to create a family rest area. A place to change diapers, breast feed, Toilet small children and so on. I think it would be of great benefit. I have no issue nursing in public but a quiet nursing area would be much appreciated!

Unlike Comment Share

D Joint Base Lewis-McChord, Vera Saldana, Jill Johnson, Heather Iverson and 6 others like this.



Bethany Travis .

July 29 at 7:49pm - Like



Bethany Travis Will I receive a response?

July 29 at 7:58pm - Like



Joint Base Lewis-McChord Hi Bethany - JBLM Family and MWR got a lot of questions tonight, looks like this one slipped by us. We'll check in with them in the morning to make sure they saw it and you get a response. PS: Did you have a particular location you wanted to suggest? July 29 at 8:05pm - Like 10 1



Jennifer Jamie Pratt Bethany Travis

July 29 at 8:07pm - Like



Bethany Travis At the exchange areas and near the splash pad/ big.

July 29 at 8:09pm Like 101



Miriam Villacian As a nursing mom and also one who has had to pump around that area, I have some suggestions (not for the Exchanges though). The skating rink has that quiet room right next to the coffee shop; and in the ACS building (a bit of a walk, I know) the WIC office is awesome. Not only will they find you a good place to nurse/pump, they'll also tell you how awesome you are for doing it!

July 29 at 9:25cm - Like - 12



JBLM Family and MWR While we can't speak for the Exchange, there are currently no plans to create a family rest area like you are referring to. However, the "Quiet Room" inside AFC Arena, next to the splash park, can be utilized for such purposes.

July 30 st 3:34pm Like



Joint Base Lewis-McChord Hi Bethany - Per AAFES, the Lewis Main Exchange has a small seating area inside the women's rest room in the kiosk court/mini mall area (opposite the food court), but there is not currently a dedicated feeding area at the McChord Field store. We've forwarded your suggestion to the store manager's office for consideration.

Just now - Like



Jessica Grubb I am wondering why the mounts road gate is only open in the mornings and not open in the afternoon when traffic is at its worst?

July 29 at 5:59pm - Like



JBLM DES Crime Prevention Thank you for your question. Mounts Road Gate is open from 1500 - 1800 Monday through Friday for outbound traffic.

July 29 at 6:03pm - Like - 1/2



COL Chuck Hodges Max, right now we are completing the 14th Street Road construction in that area. The current plan is in partnership with AAFES build a entertainment center with restaurants and a theater. We are in the design phase of that project now.

July 29 at 6:17pm - Like - 101



Max Kuenkel Where can I find out more about the construction between the PX-Burger King-Commissary: I would like specific answers on what new buildings are planned there.

July 29 at 6:01pm - Like



Another issue for us has been EFMP at madigan. We were taken off of a compassionate and brought here assured that all of the services our children needed were available on the installation. Come to find out they aren't. Services are wait listed for 9-12 months in some specialties. When we arrived we went straight to medical EFMP at madigan and were told to put in an additional compassionate to get us PCSed. Once I started quoting the regulation that says you cant request 1 for the same issue twice. I was told that they would no longer speak with me if I was going to quote regulation. I have now been attempting to update EFMP packets for 6 months and still no resolution despite ICE complaints. All we want to do is PCS to get our children;s medical needs actually taken care of and now were are being held here because no one can agree on how to remove diagnosis from packets.

Like - Comment - Share

3 people like this.



JBLM Army Community Service Madigan EFMP is not represented at this forum. They operate separately from the EFMP staff at AFCS. If you please contact the AFCS EFMP Office, we can assist you in working with the Madigan staff.

July 29 at 6:56pm - Like



Austin Carrigg I have tried this and was told that you are two different agencies and can not assist. I think as a whole all the families with special needs family members on the installation would like for command to really look at how this post is negatively affecting the many families that are unable to get services because Madigan EFMP has not done due diligence and verified that there was actually a facility that was not wait listed and is able to take on additional patients.

July 29 at 6:58pm - Like 1 1



Madigan Army Medical Center Austin, we will touch base with our EFMP department and get answers for you. We appreciate you taking the time to voice these issues and will be in touch with you tomorrow. Thank you.

July 29 at 7:44pm - Like



Michele Marie Austin - what speciality services are you looking for ? I am an airforce wife and a speech therapist ...maybe I can help.

July 29 at 8:49pm - Like



Austin Carrigg Aural rehab post cochlear implant, pediatric OT -and PT that can see children bi-weekly as well as OT for older children. We are in a holding pattern post cochlear implant for activation because apparently the hospital we are going through doesn't have any cochlear audiologist on staff right now. The list frankly goes on and on. We've been here about 18 months and things are about 50% set up.

July 29 at 8:54pm - Like



Michele Marie Well - if you need a speech therapist, please contact me at 253-753-4008. I would be more than happy to get you in when the cochlear implant is all figured out (1) best of luck

July 29 at 8:58pm - Like



Brandi Lay Patrick My son receives. OT and PT twice weekly at Good Samaritan in Puyallup because there are not services here on post for him. His therapists are amazing and the whole facility is awesome

July 29 at 9:58pm - Edited - Like



Austin Carrigg We are on the waiting list for there and have been for 18 months. The best they could offer us was 6 weeks. If she didn't make progress they would stop services and put her back on the wait list. Considering my daughter has Down syndrome, the standards tend to be too high.

July 29 at 10:12pm - Like



Madigan Army Medical Center Austin, we have followed up with our EFMP department and they have ensured that your specific case is being handled. Someone should be following up with you soon, if not already, to discuss the specifics of your situation. Like we mentioned in a previo... See More

July 30 at 4:14pm - Like



Austin Carrigg Thank you Gia, I feel you haven't been given the full details from madigan EfMP but am willing to wait for their call.

July 30 at 4:16pm Like



Why don't we have a indoor pool on McChord side? I heard it was in the works then they decided to put up a victory wall and honestly saddly its hardly ever used. When you only have 1 hour to work out and a pool is what you need due to medical issues you have to go clear to the other side of the base. (Again we were moved here for 3 of us due to medical issues) You do not have time to drive to post side and back for the pool. Even with the road they are building to join the two sides. I'm suppose to have water therapy but don't have time to drive all over post. We had beautiful pool/pools on ever base but here.. it's really sad and disservice to our families on McChord side since some active duty get a hour to do there work outs.

Like Comment Share





Dawn Workman How many pools does post side have? Isn't there 3 or 4? We have zero..

July 29 at 7:16pm · Like



Joint Base Lewis-McChord Dawn, (posted on behalf of JBLM Cdr COL Hodges) we have a very robust aquatics program on JBLM. We have both in-door and outdoor pools in the overall portfolio. Unfortunately, like most cities we can't afford to have two of everything. I get the same question sometimes about whey we don't have an outdoor pool on Lewis Main. Bottomline, the budget doesn't support it. We are actually quite lucky as many bases have closed their pools as a result of budget crunches.

July 29 at 7:25pm - Like - 1



Liv Guardia I don't think people understand how much money it costs to maintain/support aquatic facilities...

July 29 at 9:31pm - Like



Dawn Workman It's sad that post has at least 3. McChord has a out door one that's only open 3 to 4 months out of the year. We have to maintain it during those months not in use. Liv Guardia

July 29 at 9:55pm · Like



Dawn Workman No point in this state to have a outdoor pool since October through June (I've seen it in the 50s during the day time highs in June here in wa.)

July 29 at 9:57pm - Like - 101



Liv Guardia It's not maintained the other months of the year. It's put to bed with blankets and all at the end of the season...

July 29 at 9:57pm - Like



Dawn Workman They don't dry dock it.

July 29 at 9:58pm - Like



Dawn Workman Well we had a indoor one on all the other operations and it was nice for therapy. But to go to post it's to far for the little time we have for break time. I miss the one in Tucson and LA and Florida

July 29 at 10:01pm - Like



Has there been any after action / lessons learned from the cluster that was the NAF summer hire program? From personnel using personal cell phones (while driving) to notify selected teens, to the wasted time pulling the announcement only to reannounce. I would think that a CPAC for such a large installation would have a typical Army-wide program nailed down. What's to be expected for next summer for these kids?

Like Comment Share

D Jo Gray Demosey, Sandy Harker, Oceania Ulugaono and 2 others like this.



JBLM Army Community Service Thank you for taking the time to ask about the summer hire program for youth. Unfortunately our initial plans were changed at the last minute by a Sec Army directive involving background check requirements for those who would be supervising the youth under age 18. We will be conducting an AAR at the end of the summer to review lessons learned in preparation for next year, assuming we receive funding to run it again.

July 29 at 6:34pm - Like



Gia Oney That's interesting. I was told that the halt on notifying selected candidates was so that the announcement could be opened to spouses as well. The entire operation ran as though there was little to no leadership. I actually felt bad for the NAF folks who had to endure the frustration of parents. They seemed overwhelmed and under-supported. Anyway, thanks for answering my question!

July 29 at 6:57pm - Like



JBLM Army Community Service there was a small glitch with the announcement due to a legal personnel issue, but that only delayed things by about three days or so, and none of the youth that inivially

July 29 at 7:08pm - Like



JBLM Army Community Service initially applied had to reapply, we dont anticiPATE HAVING THESE TYPE ISSUES NEXT YEAR.

July 29 at 7:09pm Like



Considering that this installation is a hub for families that have members with medical issues. Why is it that our installation does not offer services for individuals of all ages with disabilities? Such as childcare centers where children with special needs can attend while there parents work, attend school, or just get a break? There are almost zero as far as services for recreational fun for children with disabilities under the age of 8 as well as over the age of 18. Is there a way to offer additional services to families?

Like - Comment - Share

Amy Gerry, Starr Jones, Mekel Akins Bergschneider and 4 others like this.



JBLM Army Community Service Are you enrolled in our Exceptional Family Member Program (EFMP)? We have many resources, recreational opportunities, and options for care, to include respite care. Our EFMP Manager, Mary would be happy to assist! 253-967-9977. We can provide you information on on-base and off-base resources.

July 29 at 6:11pm Like



JBLM CYSS CYSS has over 2800 children with special needs registered and using programs. CYSS works within the perameters set by DoD to serve children with Special needs. Child Care programs are not funded nor set up to support one on one child care which some severe special needs require. The Special Needs Accompodation Process (SNAP) is a team of professionals from EFMP, APHN, CYSS, Madigan and School Support Services who help families register and find care to support their needs. EFMP has a list of Respite Care Providers and Navigators to assist families in finding care.

July 29 at 6:13pm - Like



Austin Carridg Yes we are, we have been unable to get respite care for our children since the contract changed hands several months ago. Our youngest is 22 months old and unable to attend any CYSS/SKIES programs or facilities. I have contacted many people at EFMP at madigan and we used to have an amazing System Navigator that was released due to the down sizing and since then when I do call for help none is received. I know for a fact and can privately provide names of MANY others having the same issues.

July 29 at 6:14pm - Like 13



Austin Carrigg Also not just talking about childcare. What about raindrops and rainbows, or the mommy and me gymnastics classes? We are not allowed to attend any of those even when offering to bring a nurse with us. I know we as well as a number of other families feel as if we were brought here told that services would be available and found we were dropped without help and basically told to sink or swim. JBLM CYSS we have attempted to get respite care and have been unable to because of the children's special needs and care level.

July 29 at 6:18pm - Like 63



JBLM Army Community Service We also have System Navigators at Armed Forces Community Service located in Waller Hall - we work in conjunction with CYSS to provide alternatives for you and your child,

July 29 at 6:22pm - Like



Austin Carrigg JBLM Army Community Service we have been there. Multiple times as well as calls. Since our system navigator left they have been zero help!

July 29 at 6:23pm : Like



JBLM Army Community Service Austin, please call me at 253-967-6194 and I'll get you connected.

July 29 st 6:41pm - Like



Austin Carrigg I have been told this numerous times. Everytime that is not the case. I run a special needs support group on the installation that currently serves 197 families. All of the families are experiencing the

July 29 at 6:42pm Like 63



Bethany Travis I agree with Austin, I too am a parent of an EFMP/ Special needs child and we get very little in the ways of answers.

July 29 at 6:46pm - Like 11



Dawn Workman I can never get any help since I have lived here

July 29 at 6:48om - Like



Risque Douglas As a new family arriving this doesn't look good as I expected it to be. What's up with the unfair treatment?

July 29 at 6:51pm Like 101



AmbernAndrew Nord Austin Carrigg what's the special needs page you run we just arrived in may on a compassionate reassignment

July 29 at 7:20pm - Like



Austin Carrigg AmbernAndrew Nord https://www.facebook.com/groups /JBLMSpecialNeedsMommas/



JBLM Special Needs Families

I started this group for all of the special needs families at JBLM (We do require that all members currently be military, or be retired military, in some rare instances we allow civilians in the group...

212 members

July 29 st 7:21pm Like - Remove Preview



Bethany Travis John Special Needs Mommas

July 29 at 7:21pm - Like

RECEIH PUSTS



Lisa Dente

July 29 at 6:13pm - Olympia, WA

Was told the illegal immigrants we will be housing are mostly teenage boys. Reports from the border control agency state that most of the teenage boys are active gang members. How are you going to keep us safe? What if the get out of the building are the families safe that live and work on North Fort? Are our personal belongings like vehicles going to be safe? Will you post guards around them to keep them in?

Like Comment Share





Christina Houde COL Hodges said, "JBLM is still being considering by DHHS as one of many facilities to house unaccompanied children. No decision has been made at this point. You can always express your opinion to your local elected officials."

July 29 at 6:15pm - Like



Lisa Dente Yes but how can our voices be heard? We are a federal installation, if DSHS decides they are putting them here, the local officials have no say one way or the other.

July 29 at 6:18pm - Like - 1/23



Christina Houde Lisa, you make a valid point. I have reposted your question on my post:

July 29 at 8:20pm - Like 1/21



Terri Howard Perdue I agree that these are concerns that need to be addressed.

July 29 at 6:21pm - Like 13



COL Chuck Hodges Lisa and Christine, your Congressional leadership is your voice in Washington DC.

July 29 at 6:25pm - Like 10-4



Lisa Dente They told me "It is up to the base whether or not these children are housed there, we have to be 'compassionate' to these poor children coming here from such an awful situation" direct quote from Sen Murray's office. So who has an answer? Why was the hospital told that we would be housing teenage boys if no decision has been made? Have spoken with several friends (doctors, nurses, medical staff) who have all told me the same thing, teenage boys.

July 29 at 6:28pm - Like



Christina Houde COL Chuok Hodges, my name is Christina, not Christine. Attention to detail, please, sir. You are right that our Congressional leadership is our voice in DC. However, our Congressional leadership is not a part of DHHS. And, DHHS makes the decision.

July 29 at 6:29pm - Like 106



Chelsea Williams Who knows what situation these illegal boys really came from. All they have to do is lie about where they are from, and bam! Look! A free home and food while soldiers get pink slips down range. I say we do what California did and block the buses from coming in. They have 3 bases already with immigrant children.

July 29 at 7:17pm - Like - 104



Lisa Dente Nice idea, but our military spouses would be held accountable for our actions in keeping them off our base.

July 29 at 7:19pm - Like



Chelsea Williams I disagree. It's my actions. A spouse gets a DUI, the military man isn't held accountable. Just an example. I don't need the government shadow over me because I'm married to the military. If it's not the bases decision and it's outside officials than what does it matter. I will be heard

July 29 at 7:23pm - Like - 10 1



Dennis Miles The decision has been made by democratic leadership, and JBLM will follow orders. Notice exactly what Murray's office told you "we have to be compassionate to these poor children coming from such an awful situation." Be nice if they spent this much money and attention on children of American citizens.

July 29 at 7:27pm : Like - 105



Rob Haugen this may help https://www.facebook.com/

/OverpassesForAmerica

July 29 at 7:28pm Edited Like - 101



Chelsea Williams I will have no compassion when we have our own American children to take care of who have fallen through the cracks of the system. This is bull crap. And they are democratic on top of it! I also read they are taking a 6 week recess from talking about the issue.

July 29 at 7:42pm Like 103



Lisa Dente That way they (congress) can hide while they deposit these "children" around the country and we have no recourse.

July 29 at 7:45pm - Edited - Like - 13



Chelsea Williams I know! That's what it seems! The communities off base are fine because they are enclosed within our bases. What about the welfare of the people on base! Send them to Detroit. Plenty of abandoned buildings there

July 29 at 7:46pm Like 102



Dennis Miles 211 have been sent to "friends or family" in Wa St so far (CBS news tonight). Now, that means 211 new voters since Wa doesn't check residency when issuing Drivers Licenses, and with a DL registration comes your ballot....

July 29 at 7:53pm Like 62



Rob Haugen sadly... July 29 at 8:09pm - Like



Liv Guardia All speculations and assumptions. No cold, hard facts...of course.

July 29 at 9:45pm Like - 1/2



Dennis Miles Liv, fact is they are here illegally, and should be sent

July 29 at 10:24pm - Like - 1/2 3



Robin Lambes Seriously Col Hodges??? How and why is my Ohio representative going to care about Washington representative going to care about Washington state??? Give a good answer not a passing the buck answer

July 30 at 4:01pm - Like - 1/2



Anthony Nyser Why is this an issue that makes people so angry? I hop if for ANY reason my own child was in another country, she would be Anthony Nyser Why is this an issue that makes people so angry? I hope shown some compassion, and be treated as some criminal and a burden. July 30 at 5:17pm Like



Joint Base Lewis-McChord

Posted by Catherine Caruso 171 - July 29 at 6:14pm

Folks - Just to clarify, "political posts" includes using this forum as a platform for debating political issues. This is a community town hall to discuss installation issues. We will answer questions presented in that context, but lengthy debates re: issues not directly involving community services on JBLM and that disrupt our ability to conduct the town hall will be deleted.

Like - Comment - Share - 1 38



Tiyana Reneè

July 29 at 6:14pm · Edited

Thank you for your time in advance. My question is to whom it may concern, why is there NO installation on post that offers childcare for special needs children?? Seeing that there are many families with special needs children along w/ it being 2014, you would think there would be outlets, but there are none. My son is 4 years old and is low functioning Autistic. He use to attend Hillside CDC but they COULD NOT accommodate his "needs" so they would call me every morning after having dropped him off, for him to be picked up because he gets "over stimulated" in a large classroom. Yet at the same time CYSS still were charging us for full time child care even though he would not be there. I am a mother of 4 all together, & work in Home health & Hospice for Grouphealth. Do you not expect wives of soldiers to work? Is this why there has been no accommodation for special needs? We live on post and currently are in the process of switching my children from Hillside elementary to ParkLodge elementary for the simple fact that my Autistic son who is in the preschool program at Hillside elementary (currently) will not have after school childcare not only because of his needs, but because his age (4) it has been a long journey and it is sad to say we have had to look off post for recourses for care, yet you want to say you are "here" for military families.

Like Comment Share

17 people like this.



Austin Carrigg We are right there with you! Stay strong! We have asked basically the same question but gotten a fluff response.

July 29 at 6:20pm - Like 1/2



Diana Stokes Have you tried a FCC provider at all? We have smaller ratios.

July 29 at 6:21pm · Like



Tiyana Reneè WoW. I just now seen your post! This is Rediculous! July 29 at 8:22pm. Like



Tiyana Reneè Diana yes. My husband and I have sat down With the "board" Cyss, parent central, efmp, every manager was there. They cannot accommodate. Along with FCC providers. I try to stay humble, but this makes me Sick!

July 29 at 6:23om - Like - 12 2



JBLM CYSS CYSS has has other alternative child care settings that may be more supportive to your son. Family Child Care has smaller child care groups and often the settings are less stimulating. FCC is just as regulated as the centers and have program oversight. CYSS is aware the classrooms are not designed to support children with certain sound and light challenges. Teachers try to work with children to make them as comfortable as possible, however large group settings are not always conducive for all children.

July 29 at 6:24pm · Like



Tiyana Reneë I DO plan on taking this higher up to the commander, because this is being taken to lightly & there are no actions being set forth by these programs (Cyss, parent central, efmp etc) & I will get answers directly. Thank you!

July 29 at 8:35pm - Like - 2



Starr Jones In addition to the inadequate resources for childcare, please also explain what is going on with medical care? We have tricare prime and assumed that my autistic son would receive the best care. But it seems that Developmental Peds is made up mostly of residents which is in constant rotation.

July 29 at 6:36pm - Like - 1/2



Tiyana Reneê Also Starr.. We had to get my son a referral to be seen off post which finally went through because now dr Hood is the only doctor in the whole clinic. Makes no sense, whatsoever!

July 29 at 8:38pm - Like - 101



Dawn Workman Agree with you Tiyana Renee, till this day I have issues with after day care for my special needs kids.

July 29 at 6:39pm - Like - 62



Joint Base Lewis-McChord Hi Star - we don't have a rep from Madigan Army Medical Center here tonight, but you can send that question to the MAMC staff via their Facebook page. They also have a community town hall scheduled for Aug. 12: http://www.facebook.com/events/900470563314997/#!/JBLewisMcChord/photos/a.10151790631141199.1073741876.288818151198/10152109171916199/?type=3&theater



JBLM Info & Announcements

WE WANT YOU! Come and have an open dialogue with YOUR community hospital at the ... See More

JBLM organizations - Submit announcement requests to JbIm.pao@us.army.mil. For m... See More By: Joint Base Lewis-McChord

July 29 at 6:39pm - Like Remove Preview



Starr Jones I don't understand, I work in Seattle and have had to withdraw my son from beechwood because he was getting suspended. How do you suspend a child that is clearly autistic and that I am driving 50miles to pay for?

July 29 at 6:41pm - Like - 101



Tiyana Reneè Starr do as we are, and go to the Commander as well! Our voices will be heard! & change Will occur!

July 29 at 6:44pm - Like - 1 1



Starr Jones I don't want to take my children to Seattle just to get adequate childcare and healthcare. As an UW employee I can but as a working professional military spouse I shouldn't have to.

July 29 at 6:45pm Like 101



Starr Jones @Tiyana Renee I may have no choice, if I want to keep my job.

July 29 at 8:46pm - Like 101



Tiyana Reneé Starr exaxtly right, my job is not flexible. Needs, need to be met in every way possible! & unfortunately they are not & have never been.

July 29 at 6.53pm - Like - 121



Bethany Travis Why isn't there better accommodations for our special needs kids? Sensory friendly smaller group type of thing. My Sensory Processing Disorder child would love tumbling but due to the large loud setting it's impossible. Sensory swim time? Anything at all. Why can't accommodations be made for one cdc to be equipped for such special needs?

July 29 at 7:01pm · Like 105



Tiyana Reneè THANK YOU Bethany !! July 29 at 7:04pm · Like 11



Starr Jones @bethany Travis with trained instructors for special needs children. I don't think that is a lot to ask. And I'm not talking about someone who took an online coarse and never had any interaction.

July 29 at 7:07pm - Like - 62



Bethany Travis 100% agree^^

July 29 at 7:09pm - Like



JBLM CYSS Ms. Travis, this is a great suggestion and we are actually looking into this possibility. Please call the main CYSS number (253.987.3058 #2) Ms. Curl, the CYSS Chief would be interested in speaking with you about your idea.

July 29 at 7:11pm - Like



Austin Carridg Starr Jones, Please feel free to join us @https://www.facebook.com/groups/JBLMSpecialNeedsMommas/ July 29 at 7:27pm Like 10 1



Starr Jones Thank you! Joining now

July 29 at 7:29pm Like - 102



Madigan Army Medical Center Thank you all for your comments and feedback. We will route your questions through the appropriate departments and leadership and will be in contact with you all tomorrow. July 29 at 7:39pm - Like



Lindsey Smith I'd like to know why your son was denied care Tiyana Reneë, when more physically aggressive children have been allowed to come to care, and I don't want to hear that aggressive children don't come to care because I myself have been hit by some of those kids, If care is allowed for some it needs to be allowed for all.... July 29 at 9:23pm - Like - 1 1



Tiyana Reneé Lindsey Smith-that is the thing, never has he been aggressive, he was at the cdc when he was 3, & just would get over stimulated in the classroom, at the time he was not diagnosed with Autism, right before his 4th birthday he was diagnosed. Tried to ... See More

July 30 at 6:27am - Like



Madigan Army Medical Center We have followed up with our EFMP department. Your concerns are very valid and very important to us so we appreciate the time you've taken to ask these medical-related questions.

To address the concern about access to care: the way the process works is that Human Resources Command (HRC) will send us EFMP Summaries of patients who's sponsor will be coming down on PCS orders. After reviewing the summaries, we inquire within Madigan speciality clinics, as well as out in the Tricare network, to see which services can or cannot be provided at that time. If (again, at that time), services can be provided either at Madigan or out in the Tricare network, we will accept the EFMP Summary through HRC. We can approve the EFMP Summary but we do not know for sure when a Soldier and Family will PCS to JBLM. So essentially, we could have an availability of appointments for an EFMP patient now, but that patient might not actually be at JBLM until 10 months from now, and we would only know this when the Soldier in-processes.

The same can be said for Compassionate Reassignment cases. We are given the information, but we are not informed of whether or not the request was approved or denied until the Soldier in-processes.

To address the concern about certain providers: yes, we do have residents who are on our Pediatric and Family medicine primary care teams; however, we do our best to assign our EFMP Children with a Pediatrician. If the pediatrician is not available, yes, the patient will be seen by another member of the primary care team.

If you have further questions, or need clarification, please feel free to contact us (Gia with Madigan Public Affairs) at 253-986-6993.

July 30 at 4:03pm - Like



July 29 at 6:07pm - Hillside, WA

Does our opinions matter regarding the housing of illegal immigrants in the old barracks buildings on North Fort?

Like Comment Share



Nicole Travis McGill, Dennis Miles, Casey Hay and 7 others like this.



Liv Guardia You mean refugee children?





Christina Houde No, I mean illegal immigrants.

July 29 at 6:11pm - Like - 67



COL Chuck Hodges JBLM is still being considering by DHHS as one of many facilities to house unaccompanied children. No decision has been made at this point. You can always express your opinion to your local elected officials

July 29 at 6:12pm - Like 167



Christina Houde Thank you, COL. I will contact them immediately. I fear for my family's safety.

July 29 at 6:13pm Like 105



Lisa Dente As do I!

July 29 at 6:16pm Like 1/2



Christina Houde COL Chuck Hodges, from another post, "Yes but how can our voices he heard? When the control of can our voices be heard? We are a federal installation, if DSHS decides they are putting them here, the local officials have no say one way or the other."

July 29 at 6:19pm - Like - 1/3



Silke Price This is unbelievable that this is even an option to place these illegals on a military installation anywhere near housing. I believe there should be a separate town hall meeting in regards to this issue. It is a big concern and problem!

July 29 at 6:35pm Like 10 10



Bethany Travis 100% against this as well! Where can we voice for opposing such a thing?

July 29 at 7:04pm - Like 24



Aurora Alvarez We need way more information about this issue. From what I can gather these are not children, they are 15-17 year old males that do not have any vaccinations. There has been heavy reporting of gang activity also. The silence on this issue is a huge concern and we need way more information

July 29 at 7:10pm - Like 108



David Workman Unaccompanied children? Isn't WA, a tad far from Mexico to locate them so far from home? I am assuming the Mexican government is flipping the bill for their daycare?

July 29 at 7:13pm Like 63



Christina Houde David Workman, please research this issue further. These minors are not from Mexico; they are from Central America. Also, only the United States will pay for this process.

http://www.northwestmilitary.com/.../Joint-Base-Lewis.../



Joint Base Lewis-McChord could house immigrant children - News Front - Northwest Military - Home... www.northwestmilitary.com

Connecting you to your military neighbors, Northwest Military is the home of The ... See More

July 29 st 7:16pm · Like · 1 · Remove Preview



Lisa Dente Nope, according to local news reports it will cost the taxpayers \$250 per day per child. They plan on housing 600 children in those lead paint filled buildings, costing us \$150,000 per day. My husband could keep his Army job if that money were spent on us instead of runaways here illegally.

July 29 at 7:16pm : Like : 63



Aurora Alvarez The United States is paying for it, with our tax dollars. No matter what we are all going to pay for this

July 29 at 7:19pm - Like - 101



Christina Houde But, if enough of us speak up we might be able to change something.

July 29 at 7:20pm - Like 104



Aurora Alvarez I would be involved in any way I can to stop this, if we need to protest or sign anything or help in any way

July 29 at 7:23pm Like 105



Chelsea Williams Freedom of speech! Let's rally!

July 29 at 7:25pm Like 103



Christina Houde I wish someone would respond to our concerns. We haven't had an answer in an hour!

July 29 at 7:26pm - Like



Rob Haugen This may help https://www.facebook.com /OverpassesForAmerica

July 29 at 7:27pm - Edited - Like



Anthony Nyser Sounds like you should run for office...

July 29 at 7:27pm · Like



Joint Base Lewis-McChord Christina - Col Hodges responded earlier in this thread: "JBLM is still being considering by DHHS as one of many facilities to house unaccompanied children. No decision has been made at this point. You can always express your opinion to your local elected officials"

July 29 at 8:26pm - Like - 1/2



Christina Houde Well my local elected officials have no say so with the DHHS. So you and COL Hodges are giving me the runaround.

July 29 at 8:28pm - Like - 104



Anthony Nyser Oh no!

July 29 at 8:43pm Like



Aurora Alvarez They can't actually tell us anything. They will do whatever they are told to do with these illegals because they do not have the power to stop it. Everyone needs to keep vigilant and get out and make sure that you are taking a stand even if they aren't listening to us now eventually there will be too many of us for them to ignore July 29 at 8:50pm. Like \(\frac{1}{10}\)7



Liv Guardia I'm not sure why anyone would be fearful of minors. I would hope that if these refugees are housed, that there are safeguards to keep tabs on them.

July 29 at 8:57pm - Like - 1/2



Christina Houde These minors have gang relations, are mooching off our tax dollars, and living inside a federal installation. What's not to fear?



Aurora Alvarez Don't forget the scables, tuberculosis and other various known diseases

July 29 at 9:01pm Like 101



Christina Houde True. Thank you, Aurora. Our children will be exposed to all of this.

July 29 at 9:01pm - Like - 🖒 1



Chelsea Williams I wonder what mexico would do if i asked for a free bed and free food.. probably throw me in jail like that marine

July 29 at 9:02pm - Like - 104



Liv Guardia

July 29 at 9:04pm · Like



Anthony Nyser Spoken like a bunch of people who Really, Genuinely, do NOT know what they are talking about and are quick to prove it while showing they have no heart, or empathy. God please bless these people for they do not know love, please touch their hearts and show them an ACTUAL Christian way and to know what Jesus actually stood and DIED for.

I'm sure Jesus is proud of each of you...

July 29 at 9:08pm - Like 68



Chelsea Williams haha. There is always one. Bringing jesus in here. keep him in church

July 29 at 9:11pm - Edited - Like - 1



Anthony Nyser I was actually just making a point...

July 29 at 9:16pm Like 102



Aurora Alvarez How about the fact that our country is drowning? We have mountains of debt, an unbelievable amount of unemployment and our own children that are facing uncertainty in the future. How about we take care of our own before we take on the rest of the world?

July 29 at 9:17pm - Like - 104



Aurora Alvarez And let's not forget that they are gutting the military, every single service member is on the chopping block but we are going to waste resources on people that don't care about our laws or way of life July 29 at 9:19pm - Like - 10 4



Christina Houde There is a separation of church and state for a reason. We know the facts. We base our views on those facts, not on faith in the unknown.

July 29 at 9:20pm - Like - 62



Anthony Nyser So, are talking about domestic policy, foreign policy, Immigration, defense spending? Not sure precisely what direction you're going?

July 29 at 9:23pm - Like



Chelsea Williams all of the above, back when the Somalian war was going on, a church back home brought about 2000 Somalian people in crisis over. They housed them and fed them at their own cost. And you know what the difference is? That church brought them over, and went about it the right way! If churches want to help, so be it. But what is going on, is just WRONG

July 29 at 9:27pm - Like - 13



Anthony Nyser There is indeed an intended separation of church and state; I wish the right wing, selfish, Fox News addicted sheepish people that tend to debate on the side of heartless, self obsessed, and self righteousness knew this and acted like it as well.

July 29 at 9:29pm - Like : 02



Aurora Alvarez There are better ways our country can help, this is not one of them. But luckily there are people like you in this country that will freely give to them so they will never have to do anything for themselves in their own country

July 29 at 9:34pm - Like



Anthony Nyser Churches don't pay taxes, so... Really you as a taxpayer are subsidizing them.

July 29 at 9:34pm - Like - 1/2



Anthony Nyser Opinions are just that, an opinion... Congratulations, I'm glad you have one... You don't know me whatsoever, but IN MY OPINION you don't seem to have an idea of perspective, community, or even humanity.

July 29 at 9:49pm - Like : 1/3



Aurora Alvarez You are right, I grew up in Arizona and I've had to deal with a version of this my entire life, so I don't know the community up here. My opinion comes from living in the aftermath. So I will have my personal perspective and you will have yours.

July 29 at 9:59pm - Like - 62



Lisa Dente Hi Anthony,

This has nothing to do with "compassion" this has to do with facts. Fact 1: hospital staff WERE told we are to be housing teenage boys, Fact 2: according to reports from print and video news, as well as INS the majority of the young men currently being housed are members of the MS-13 gang; Fact 3: each illegal child is costing taxpayers \$250 per child per day, so just the ones to be housed here will cost all of us \$150,000 per day. Facts don't lie, but to try and play the "religion" card, as if our concerns are somehow unkind and uncaring has nothing to do with anything. You think gang members are great, open your door let

Into your home. I five on a military base because we are relatively safe from the type of gang that this group belongs to. What happens when one of them breaks into a home? Steals a car? Rapes a child? Will you still defend them and continue to call those of us with valid concerns uncaring?

July 29 at 10:01pm - Like 108



Christina Houde I couldn't have said it better myself, Lisa Dente. Only one thing to add: Mr. Nyser, before you throw your religion down our throats, how about you watch the judgment that you are also whipping around. Last time I went to church, the minister said, "Do not judge. That is God's responsibility." What a model christian you are.

July 29 st 10:03pm - Like : 151



Aurora Alvarez Thank you Lisa

July 29 at 10:17pm - Like



Gloria Cruz Stop saying they are MEXICAN! Simple as that. As previously stated they are from Central America, namely El Salvador, hence the MS-13 affiliation. So stop saving they are Mexican. It infuriates me when people refer to any undocumented individual is Mexican. They aren't. So knock it off!

July 29 at 10:31pm Like - 104



Joint Base Lewis-McChord Everyone: It's after 10 p.m. There are other places, times, and forums that are appropriate for this discussion the installation Facebook page is not the appropriate venue for a political debate.

July 29 at 10:41pm - Like : 1/2



Christina Houde This is not political. I have a valid concern for my family's safety. The COL and this page are giving me the runaround by telling me to talk to local officials. This is a federal installation. The local officials have no say in the matter!

July 29 at 10:44pm - Like



Lisa Dente This isn't a political debate sir, it's a safety debate, the safety of our children, the safety of our spouses, the safety of ourselves. This has nothing to do with politics.

July 29 at 10:47pm - Like - 1/2



Joint Base Lewis-McChord Christina -

Your local Congressional delegation are part of the federal government, which has legislative oversight over not just JBLM, but also DHHS and all other federal agencies. That is the appropriate place to address your concerns, as was clearly stated in a previous thread.

Continuing to re-post the same question because you don't like the answer is the definition of "a pattern of disruptive posting," as stated in our comment policy.

Additionally, 90% of the comments in this thread violate our ground rule communicated at the beginning of the town hall - re: not using this as a forum for political debate.

The town hall ended 6 hours ago. You are free to continue discussing the issue in the appropriate venues. Those venues do not include the installation's Facebook page.

This thread is closed. Any additional posts to this thread will be removed. July 30 at 3.00am - Edited - Like 409



Write a comment...





Joint Base Lewis-McChord

Posted by Catherine Caruso IVI - July 29 at 7:15pm

LAST CALL: We've got about 15 minutes left in tonight's online town hall. If you have a question, make sure you post it now. If you're question hasn't been answered yet, please be patient - we'll be here a bit longer, and will continue answering questions that were posted before 7:30 p.m. (if we need more time to research the matter, we'll provide an initial response and post a more detailed answer within 72 hours).

Like - Comment - Share - 11 Q 10





Jack Francis Did JBLM ever abide by the ruling to quit tracking POW registration?

July 29 at 7:18pm Like



Christina Houde Is anyone going to respond to my two questions (ID scanners and illegal immigrant housing)? I have gotten initial responses. But I haven't heard from anyone who has said they will get back to me later with a "more detailed answer within 72 hours."

July 29 at 7:21pm - Like - 1



Max Kuenkel The last time there was a JBLM alert was many months ago (I'm talking about the Ever bridge system). There are no monthly (or even quarterly) tests of the system. How do I know that it still works? July 29 at 7:22pm - Like



Christian Seymour If I was med boarded out for being non deployable can I reenter or petition it with the I Corp or 7th I.d. surgeon general?

July 29 at 7:28pm · Like



Joint Base Lewis-McChord Hi Christian - The I Corps reps have already left for the evening, but we're going to ask them to respond to this question in the a.m.

July 29 at 7:38pm - Like



Joint Base Lewis-McChord Max - We currently test Everbridge monthly using a partial distro list called JBLM Notify, but JBLM DPTMS is going to discuss the possibility of doing a base-wide JBLM Alert distrotest on a quarterly basis.

July 28 at 7:43pm - Like - 1 1



Joint Base Lewis-McChord Jack - I'm not sure I understand your question. Can you clarify what ruling, and what tracking, you are referring to? V/R Catherine Caruso @ JBLM PAO

July 29 at 8:07pm - Like



Joint Base Lewis-McChord Christina - JBLM DES Crime Prevention posted a response in the original thread: "The scanners are an Army-mandated program which we are continuing to phase in. Please remember that we get 470,000 vehicles through our gates every week, and some backups will be inevitable at certain times."

July 29 at 8:10pm - Like



Joint Base Lewis-McChord FOLLOWUP: Max - After consulting with JBLM DPTMS and Pierce County Emergency Management, JBLM will begin sending a quarterly test message to all JBLM Alert recipients during our regular monthly test. The first test message will go out in August, with quarterly messages beginning 1st Quarter FY 2015 (Oct., 2014).

August 4 at 3:08pm - Like



Joint Base Lewis-McChord FOLLOWUP: Christian - After consulting with I Corps, this question is probably too complicated for us to answer here without much more specific info about your situation.

Whether or not your re-enlistment eligibility is waiverable depends on your Reenlistment Eligibility code - this is annotated on your DD 214. Some RE codes are "waiverable," and some aren't - but even if the cause for separation is waiverable, your actual eligibility to re-enlist will also depend on the characterization of your discharge, and the current needs of the Army (re: your prior time in service, rank, MOS, and projected needs within the service).

An appeal, OTOH, would normally take place as part of the chapter process, before the discharge is finalized (after separation, Army HRC does have an appeals process if your records are in error).

Assuming you have already separated from the service and any grounds for appeal have been exhausted, the process you are probably looking at is applying for a re-enlistment waiver (for example, if you were separated due to a medical condition that no longer exists, or has substantially improved).

In that case, your best bet is to talk to an Army recruiter (and bring a copy of your DD 214) so they can better advise you re: your specific situation.

August 4 at 3:32pm - Edited - Like



Write a comment...



PINNED POST



Joint Base Lewis-McChord

Posted by Catherine Caruso I?I - July 29 at 7:30pm

Thanks for participating in our town hall. We'll be here a bit longer, answering the remaining questions posted before 7:30 and wrapping up any open threads. Thanks for taking the time to participate. If you have new questions, you can always reach JBLM service providers via the Interactive Customer Service (ICE) system, at: http://ice.disa.mil/index.cfm?fa=site&site_id=957



ICE :: Joint Base Lewis-McChord

If you would like to provide positive or negative feedback to the Service Provider, please do so in the Comment field on the comment card. Also, please remember to check "Response Requested" and provide your contact information if you would like a manager

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